



What do you think of our service?

- We always want to make our services better.
- Your comments or complaints helps us.
- If you are unhappy about our service please tell us.

Tell us what you think



1. Do you think the idea is a good one?

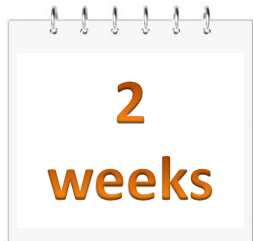
Yes

No

Not sure



1. Fill in the form in our Easy Read Complaints leaflet. You can ask someone to help you fill it in.



2. We will reply in less than 2 weeks to tell you what we are doing about your complaint.



CHADDESELY CORBETT SURGERY



**Hemming Way
Chaddesley Corbett
Kidderminster
Worcs DY10 4SF
01562 777239**



www.chaddeselycorbett.surgery.nhs.uk



When the surgery is open

Weekdays

Monday 8 am- 6.30 pm

Tuesday 8 am – 6.30pm

Wednesday 8 am – 6.30pm

Thursday 8 am – 6.30pm

Friday 8 am – 6.30pm

Week ends

The surgery is not open on the weekends, please telephone 111 if you need help with your health at the weekend.



8:30



6:30



1st
Saturday

Access



- There is ramp access to the surgery from the front of the car park.
- There are accessible toilets and a Changing Places toilet.
- There is an induction loop in Reception.

Repeat prescriptions



This means getting more of your usual medication without seeing a doctor.

How to get a repeat prescription



- Hand in a Repeat Prescription form any week day when we are open.
- We have a post box on in the dispensary so you don't have to queue.
- We can help you fill in the form.
- Your prescription should be ready in two days



2 days

Surgery Staff

Doctors



Dr Stuart Wilkie



Dr Lucy Evriviades



Dr Louise Bramble



Dr Fiona Partridge

Surgery Staff Nurses



Tracey Mandall



LucyTonge



How to make an appointment



Phone
01562 777239



8:30



10:30

If you need an appointment on the same day phone at 8 am.

The phone lines can get very busy. Phone after 10.30am if it's not urgent.



Or come in to the surgery and ask for an appointment.



Ask to see your usual doctor if possible. This helps us get to know you better and give you better care.

New Patients



If you want to join this surgery you need to live in the local area.



Bring your medical card if you have one.

If you have lost your medical card we can give you a form for a new one.



New patients will have a routine health check.



We will ask you to fill in a form with your medical details. We can help you fill it in.



When the surgery is closed



If you need a doctor's advice or treatment when we are closed please phone

01562 777239



NHS Direct

You can call
NHS Direct 111
to speak to a nurse.



Call 999 in an emergency.

An emergency is if you have chest pains or you are short of breath.

Tests and Results



Sometimes the doctor or nurse will need to do a test to find out what is the matter with you.



Tests will be done in the surgery and then sent away.



GP Surgery

You can make an appointment with your doctor to get the results of your tests.



Or you can phone the surgery for your results.



It takes 2 or 3 days for most test results to come back to the surgery.

Clinics and services



Our Practice Nurses can help you with

- Asthma
- Cervical screening
- Contraception
- Hearing
- Vaccinations and immunisation
- Stopping smoking
- Weight management

